

Customer Service Contact Sheet 2020

CARRIER		PHONE NUMBER	WEBSITE ADDRESS	or E-MAIL ADDRESS
Atlantic Coast	Annuities	1-888-805-8680	www.aclico.com	
American Equity		1-515-221-0002	Agent.american-equity.com	
American Equity Annuities		1-888-221-1234		
American General		1-877-200-0220	www.estationsecure.americangeneral.com	Fax: 615-749-2941
American National		1-888-501-4043		
Athene Annuity		1-855-428-4363	agentsupport@athene.com	
Assurity		1-800-869-0355	clientservice@assurity.com	
Accordia		1-877-462-8992	acordialife@csc.com	
Alliance (LBL)		1-844-768-6777		
AXA-Equitable		1-800-777-6510	life-service@axa-equitable.com	
Banner/Legal & General		1-800-638-8428	www.lgamerica.com	
Cincinnati Life		1-888-242-8811	Cinfin.com/contact-us	
Equitrust		1-866-598-3692 (2)		
Fidelity & Guaranty	Policies that start Y	1-844-800-9146		
Fidelity & Guaranty	All others	1-888-513-8797		
Genworth	888-325-5433	1-888-436-9678	www.genworth.com/pro	Licensing: 888-464-2458
Guardian	Life	1-800-441-6455		
Guardian	Disability	1-800-261-4481		
Guggenheim	Annuity	1-800-990-7626	customerservice@guggenheiminsurance.com	
Jackson National Life		1-800-873-5654		
John Hancock		1-800-387-2747 (2) (5)	webmail.jhancock.com	Fax: 617-572-1571
Lincoln Benefit		1-800-525-9287	lbsales@alstate.com	(No new sales)
Lincoln Financial		1-800-487-1485		
Met Life	Disability	1-800-929-1492		
Met Life	Life	1-877-638-0411 (3) (3) (3)	www.metlifeinvestors.com	
Mutal Of Ohmaha		1-800-775-6000	www.mutualofomaha.com	Annuity: 800-646-7592
Nationwide		1-877-669-6877		
National Life- LSW		1-800-732-8939	www.nationallifegroup.com	
North American		1-877-872-0757	clientcommunication@nacolah.com	
North American Annuity		1-877-586-0243 (new business)		
NorthWestern Annuity		1-800-760-3434		
Pacific Life		1-800-347-7787	www.pacificlife.com	
Protective		1-800-327-1303	ladphs@protective.com	
Principal	Life & DI	1-800-654-4278	www.principal.com	
Prudential		1-800-782-5356 (0)		Hartford: 800-243-5433
Sun Life		1-800-862-6266	ics@sunlife.com	(No new sales)
Symetra		1-800-796-3872		
Transamerica		1-800-852-4678 (3) (3)	TII.CustomerService@transamerica.com	
Transamerica	DB Claim	1-800-598-4626	TII.CustomerService@transamerica.com	
Transamerica	LTC	1-800-227-3740		
Transamerica	Annuity	1-800-821-9090		
Transamerica	Contract	1-800-256-7971		
VOYA		1-877-886-5050 (0)	www2.ing-usa.com/portal/secure/lifeinsurance	
Zurich		1-800-382-2150		