



Customer Service Contact List

Carrier	Department	Phone Number	Website Address	Email Address	Notes	Fax Number
Accordia (see Global Atlantic)	Life	(877) 462-8992	https://www.globalatlantic.com	AskCustomerService@gafg.com		(800) 262-6976
Allianz		(800) 950-5872	https://www.allianzlife.com			(763) 582-6002
American Equity	Annuities	(888) 221-1234	www.american-equity.com	info@american-equity.com		
American General		(800) 225-5244	https://www.aig.com			
American National		(888) 501-4043	https://www.americannational.com	ServiceCenter@AmericanNational.com		
Ameritas		(800) 745-1112	https://www.ameritas.com	https://www.ameritas.com/contact/life-insurance-disability-income/		(402) 467-7335
Assurity		(800) 869-0355	https://www.assurity.com	clientservices@assurity.com		(888) 255-2060
Athene Annuity		(888) 266-8489	https://www.athene.com	agentsupport@athene.com		(866) 709-3922
Atlantic Coast	Annuities	(888) 805-8680	www.aclico.com	polycyservice@insadminservices.com		
AXA-Equitable		(800) 777-6510	https://www.equitable.com			(855) 268-6378



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Banner (see Legal & General)		8006388428	https://www.legalandgeneral.com	customerservice@bannerlife.com		(301) 294-6960
Brighthouse (MetLife)	Life	1-877-638-0411 (3) (3) (3)	https://www.brighthousefinancial.com	investor.relations@brighthousefinancial.com		
Cincinnati Life		(888) 242-8811	https://www.cinfin.com	policy_service@cinfin.com and for others go to: https://www.cinfin.com/contact-us		
Equitrust		1-866-598-3692 (2)	https://www.equitrust.com			
Fidelity & Guaranty	All other	(888) 513-8797	https://www.fglife.com	https://www.fglife.com/contact/policyholder-support.html		
Fidelity & Guaranty	Policies starting with Y	(844) 800-9146				
Genworth		1-888-436-9678 or 888-325-5433	www.genworth.com/pro		Licensing: 888-464-2458	
Global Atlantic (Accordia)		(877) 462-8992	https://www.globalatlantic.com	General: askcustomerservice@gafg.com	Annuity Customers call 866-645-2449	(800) 262-6976
Guardian	Life	(888) 482-7342	https://www.guardianlife.com			
Guardian	Disability	(800) 819-2468	https://www.guardianlife.com/disability-insurance			



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Guggenheim	Annuity	(800) 990-7626	https://guggenheimlife.com	CustomerService@guggenheiminsurance.com		
Jackson National Life		(800) 873-5654	https://www.jackson.com			
John Hancock		(800) 387-2747	www.johnhancock.com		Claims: 888-887-2739	(617) 572-1571
Legal & General		(800) 638-8428	www.Lgamerica.com	customerservice@bannerlife.com		(301) 294-6960
Lincoln Benefit Life (LBL)		(844) 768-6777	https://LbL.com	https://lbl.com/contact-us/		
Lincoln Financial		(800) 487-1485	https://www.lfg.com	custservsupportteam@LFG.com		(800) 819-1987
Mass Mutual	Life	(800) 272-2216	https://www.massmutual.com	https://www.massmutual.com/contact-us/life-insurance		
Met Life	Disability	(800) 929-1492	https://www.metlife.com/insurance/disability-insurance/	https://www.brighthousefinancial.com/support/contact-us/		
Mutual Of Omaha		(800) 775-6000	www.mutualofomaha.com	mycustomerservice@mutualofomaha.com	Annuity: 800-646-7592	
National Life- LSW		(800) 732-8939	www.nationallifegroup.com	LifeCustomerService@nationallife.com		(802) 229-7054



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National Western Life		(800) 760-3434	https://www.nationalwesternlife.com			
Nationwide		(877) 669-6877	https://www.nationwide.com	https://www.nationwide.com/personal/contact/online-form?language=en		
North American		(877) 872-0757	https://www.northamericancompany.com	lifecorrespondence@sfgmembers.com		
North American Annuity	New business	(877) 586-0243	https://www.northamericancompany.com	AnnuityCorrespondence@SFGmembers.com		
Pacific Life		(800) 347-7787	www.pacificlife.com	https://www.pacificlife.com/home/contact-us.html#li		
Petersen International		(800) 345-8816	https://www.piu.org	piu@piu.org		(661) 254-0604
Principal	Life & DI	(800) 654-4278	www.principal.com	https://www.principal.com/contact-us		
Protective		(800) 327-1303	https://www.protective.com	ladphs@protective.com		
Prudential		1-800-782-5356 (0)	https://www.prudential.com	lifesalesdesk@prudential.com		
SBLI		(888) 224-7254	https://www.sbli.com	records@sbli.com	https://www.sbli.com/let-us-help/contact-us/	(781) 994-4240



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Sun Life		(800) 862-6266	https://www.sunlife.com/us/en/	https://www.sunlife.com/us/en/about/support/		
Symetra		(800) 796-3872	https://www.symetra.com	https://www.symetra.com/customer-service/how-can-we-help-you/email-us/		
Transamerica		800-852-4678 (3) (3)	https://www.transamerica.com	TII.CustomerService@transamerica.com		
Transamerica	Annuity	(800) 821-9090				
Transamerica	Contract	(800) 256-7971				
Transamerica	DB Claim	(800) 598-4626		TII.CustomerService@transamerica.com		
Transamerica	LTC	(800) 227-3740				
Transamerica	Pay by Phone	(888) 329-7807				
VOYA (ING)		1-877-886-5050 (0)	www.voya.com	https://www.voya.com/contact-us		
Zurich		(800) 382-2150	https://www.zurich.com	info.source@zurichna.com		